

Setup an Atlassian product (Jira, confluence)



Challenge

Client wants to implement a WIKI or a Bug Tracking Tool via an Atlassian Product

- A client in need of custom wiki or of a bug tracking tool but lacking expert knowledge and resources to handle the technical part internally



Solution

Order and configure an Atlassian product in order to address the client's needs

- After a discussion we can propose the best implementation of the Atlassian product
- Solutions can include the appropriate license, application, installation, hosting and maintenance
- Project can include custom configuration for specific use. Confluence can for example be used to give access to separated space to different clients, JIRA can be configured as a bug tracking tool but also as a project management tool with scrum dashboards etc.



Outcome

Client able to use an Atlassian tool without internal knowledge on the technical aspects

- Installation, setup and configuration of JIRA or CONFLUENCE for client lacking internal IT resource
- No need for the client to manage or oversee technical aspects such as yearly hosting, HTTPS certificate renewal, and support
- Full management of software by PharmaLex experts who bill only the hours requested
- All tasks delivered within pre-defined time frame