

## Company Statement Coronavirus Disease 2019

Counter measures to ensure business continuity

(Status: March 16<sup>th</sup>, 2020)

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### | Together BEYOND COVID-19 |

▶ We are experiencing unprecedented times. The Coronavirus pandemic is not only having an impact on personal health but also business as well as other social circumstances. We all have a responsibility to help protect each other.

PharmaLex are committed to continuing to serve the global community. At our heart we are made up of pharmacists, doctors, biologists, chemists and those passionate about healthcare. Our focus now should be on respecting each one of the containment measures that governments worldwide are implementing. We will continue to help all our clients to maintain their responsibilities to patients, helping to ensure that we minimize the impact on the fulfilment of regulatory requirements which are the backbone of our healthcare infrastructure.

As a service provider, we will do everything in our power to maintain business continuity and support our customers during these challenging times.

We have a solid IT infrastructure in place, which allows all employees to work remotely. As a global service provider working across different locations, using state of the art communication tools is part of our daily life. Business continuity is therefore given.

Furthermore, we have implemented the following protective measures to avoid the spread of the coronavirus:

- Business trips to high-risk countries are no longer approved
- Employees returning from high-risk countries should not return to their workplace in the 14 days following their return
- Employees are advised to also refrain from private travel to high-risk countries.
- Overall employees have been advised to work from home
- We are closely following the latest updates from the World Health Organization, found here <https://www.who.int/>

As ever, we will do everything we can to ensure that services are delivered within the required time and the trusted quality PharmaLex is known for.

***Going beyond expectation***

Contact us centrally at [contact@pharmalex.com](mailto:contact@pharmalex.com) or one of our trusted subject matter experts for additional information on our services.